Christopher Su

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PROFESSIONAL EXPERIENCE

Trulioo | UX/UI Designer   **June 2022 - Present**
- Designed, tested and shipped multiple features for a web-based B2B SaaS identity solutions platform, acquiring 20+ clients within the first year of launch.
- Led accessibility assessments and implemented improvement areas, aligning the UI and design system with WCAG 2.0 guidelines. Achieved full compliance with Level AA success criteria at the design system level, including a comprehensive color guide and enhanced interactive states, and created a strategic plan to enhance accessibility support for the user interface.
- Wire-framed, prototyped, and launched a custom design tool that validates design files for correct token usage, reducing design review time by two hours per feature and eliminating post-handoff token-related errors.
- Collaborated with cross-functional teams to align design solutions and document product vision and strategy. Advocated for quality UX and provided guidance to designers and engineers, ensuring consistent usage of design components and technical implementation throughout projects.

PROJECTS AND AWARDS

VentOUT | Product Designer   **March 2022**
- Collaborated with a team of engineers to create an online chat web application from conception to launch in a two day timespan for SFHacks 2022, SFSU's hackathon with over 200 participants.
- Conducted two rounds of user research involving surveys and interviews with ten participants and ideated solutions based on insights analyzed from research findings.
- Won Second in Best Overall Hack at SFHacks 2022.

Ditto | Product Designer & iOS Developer   **November 2021 - December 2021**
- Scoped, designed and developed a mobile platform that allows users to share location-based photos through conducting user research, creating wireframes, testing through usability studies and iterating on high-fidelity designs.
- Iterated on initial wireframes and prototypes, leading to a 40% boost in user conversion rates by applying insights derived from moderated usability tests involving five participants.
- Prototyped an interactive proof-of-concept app using SwiftUI to generate over 20 user interests.

EDUCATION

Bachelor of Science, Computer Science   **May 2022**
San Francisco State University, College of Science and Engineering, San Francisco, CA
- SFSU GPA: 3.7

Google UX Design Specialization Certificate   **March 2022**

SKILLS AND TOOLS

Product Design
- Usability Testing, Wireframing, Prototyping, Data Visualization, User Journey Mapping, Interaction Design, Human-Computer Interactions, UX Writing, Web Accessibility, UX Research, Design Systems, Responsive Web,

Software Development
- HTML and CSS, Javascript, React, Angular, Figma Plugin API, Figma REST API, Svelte, NodeJS, SwiftUI

Tools
- Figma, Adobe Photoshop, Adobe Illustrator, Xcode, Visual Studio Code, Github, Developer tools